

# Ipragaz: Retiring Unused Custom Code for Higher Software Performance with SAP® Enterprise Support Value Maps

The glittering nexus of East and West, of Europe and Asia, is the inestimable jewel Istanbul. Though haunting in its romance, ancient Byzantium has long since replaced commerce in carpets with a far more critical commodity: liquefied gas. Fine carpets are luxuries, but this volatile liquid is alchemy, transforming cottages into palaces. And today's traders have a weightier task: satisfy nonstop global demand while carefully monitoring the flow of supply. Ipragaz A.S. has been operating in this prime industry since 1961, with its business based on yet another type of alchemy: SAP® software.

To accelerate an already brisk pace, Ipragaz wanted to replace custom code objects that had accumulated over the years with standard SAP software. SAP Enterprise Support value maps helped it track 1,600 candidates. Ipragaz then set up a process to retire unused custom code with SAP Solution Manager. Efforts to manage custom code sank by 20%, allowing Ipragaz to concentrate on fueling the alchemy of the 21st century.



Picture Credit | Ipragaz A.S., Istanbul, Turkey | Used with permission.

# Steering a sure course for the future with value maps

## Company

Ipragaz A.S.

## Headquarters

Istanbul, Turkey

## Industry

Oil and gas – energy products

## Products and Services

Liquefied petroleum gas (LPG), liquefied natural gas (LNG), electricity, fuel

## Employees

1,200

## Revenue

€786 million

## Web Site

[www.ipragaz.com](http://www.ipragaz.com)

## Objectives

- Create a process that manages custom code during the software development lifecycle
- Decrease the custom code footprint to save maintenance costs
- Ensure top performance of custom code to increase business process performance

## Why SAP

- Expertise in custom code management of SAP® Enterprise Support services
- Inclusion in SAP Enterprise Support of SAP Solution Manager, a tool already used at Ipragaz, which meant no extra costs for maintenance or licensing fees
- Easy integration of SAP Solution Manager with other SAP software

## Resolution

- Used a value map for custom code management to understand how to maintain control of custom code
- Established a single source of truth for custom code management
- Set up a custom code retiring process for unused custom code on SAP Solution Manager

## Benefits

- Gained control of custom code objects based on best practices advanced by SAP
- Drew up a clear plan for retiring unused custom code, replacing custom objects with standard SAP software and improving the quality of Ipragaz's custom code

# 20%

Reduction in custom-code management efforts

# 5%

Fewer custom objects requiring maintenance

# 100

Custom code objects identified to be phased out

# 1,600

Cloned objects identified to be replaced with standard SAP software

"The SAP Enterprise Support value map for custom code management guided us to the content we needed to set up tools to retire our unused objects. This resulted in reducing our custom-code management efforts by 20% when executing major changes like implementing SAP enhancement packages."

Tahir Saganak, System Development Executive, Ipragaz A.S.

---

© 2016 SAP SE or an SAP affiliate company. All rights reserved.

No part of this publication may be reproduced or transmitted in any form or for any purpose without the express permission of SAP SE or an SAP affiliate company.

SAP and other SAP products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of SAP SE (or an SAP affiliate company) in Germany and other countries. Please see <http://www.sap.com/corporate-en/legal/copyright/index.epx#trademark> for additional trademark information and notices. Some software products marketed by SAP SE and its distributors contain proprietary software components of other software vendors.

National product specifications may vary.

These materials are provided by SAP SE or an SAP affiliate company for informational purposes only, without representation or warranty of any kind, and SAP SE or its affiliated companies shall not be liable for errors or omissions with respect to the materials. The only warranties for SAP SE or SAP affiliate company products and services are those that are set forth in the express warranty statements accompanying such products and services, if any. Nothing herein should be construed as constituting an additional warranty.

In particular, SAP SE or its affiliated companies have no obligation to pursue any course of business outlined in this document or any related presentation, or to develop or release any functionality mentioned therein. This document, or any related presentation, and SAP SE's or its affiliated companies' strategy and possible future developments, products, and/or platform directions and functionality are all subject to change and may be changed by SAP SE or its affiliated companies at any time for any reason without notice. The information in this document is not a commitment, promise, or legal obligation to deliver any material, code, or functionality. All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of their dates, and they should not be relied upon in making purchasing decisions.